

Commonwealth Care Alliance, Inc. Enrollment Department 30 Winter Street Boston, MA 02108

Disenrollment Form

| If you request disenrollment, you must continue to get all medical care from | | | | | |
|--|--|--|---|--|--|
| Commonwealth Care Alliance Massachusetts (CCA) Medicare Preferred (PPO) until the | | | | | |
| effective date of disenrollment. Contact | ct us to verify your diser | rollment before yo | ou seek | | |
| medical services outside of our network. We will notify you of your effective date after we | | | | | |
| get this form from you. | | | | | |
| First Name: | Last Name: | | Middle | | |
| | | | Initial: | | |
| | | | | | |
| Sex: | Preferred salutation: | | | | |
| □ Male □ Female | ☐ Mr. ☐ Mrs. ☐ Ms. | ☐ Miss. ☐ Mx. | | | |
| Birth Date: | Home Phone Number: | | | | |
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| / | () | | | | |
| Month Day Year | | | | | |
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| Please carefully read and complete the following information before signing and | | | | | |
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| If you are the authorized representative, you must provide the following information: | | | | |
|--|---------------------|--------|------|--|
| First Name: | Last Name: | | | |
| Address: | City: | State: | Zip: | |
| Phone Number: | Relationship to Mem | oer: | | |
| Typically, you may disenroll from a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year or during the Medicare Advantage Open Enrollment Period from January 1 through March 31 of each year. There are exceptions that may allow you to disenroll from a Medicare Advantage plan outside of this period. | | | | |
| Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Election Period. | | | | |
| ☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date) | | | | |
| ☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date) | | | | |
| ☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for Medicare prescription drug coverage, but I haven't had a change. | | | | |
| ☐ I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date) | | | | |
| \square I am joining a PACE program on (in | sert date) | | | |
| \square I am joining employer or union cove | | | | |
| □ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date) | | | | |

If none of these statements applies to you or you're not sure, please contact CCA Medicare Preferred at 866-610-2273 (TTY 711) to see if you are eligible to disenroll. We are open Monday through Friday, 8:00 a.m. -8:00 p.m. (From Oct. 1 – March 31, representatives are available 7 days a week, 8:00 a.m. -8:00 p.m.) After hours and on holidays, please leave a message and a representative will return your call the next business day.

| For office use only | | |
|---------------------|-----------------|----------------|
| Plan name: | | |
| Member ID: | Effective Date: | Election Type: |

Commonwealth Care Alliance Massachusetts (CCA) Medicare Preferred (PPO) is a health plan with a Medicare contract. Enrollment depends on contract renewal.