September 9, 2024

Dear Valued Provider,

Thank you for participating in the Hospital at Home (HaH) program, which helps ensure continuous care from the hospital setting into the home post-discharge. The HaH program serves as a continuation of the inpatient care setting for those who meet specific criteria.

**Here are a few key guide points to help ensure a seamless transition into the program:**

- Commonwealth Care Alliance (CCA) applies the evidence-based InterQual® criteria subset for determining program eligibility. *Please note that in line with the Centers for Medicare & Medicaid Services (CMS), you will find this program listed in InterQual® as "Hospital in the Home." This is the same program.   This is also the same program as the CMS Acute Hospital Care at Home program, see qualitynet.cms.gov/acute-hospital-care-at-home.*

- If a CCA member has a clinical condition not listed within the "Hospital in the Home" subset, CCA will use the specific InterQual® criteria applicable to the individual's admitting diagnosis.

- To qualify for the HaH program, a CCA member must be admitted to the program from an emergency department visit, observation visit, or acute inpatient stay. *Screening from a Primary Care Physician does not qualify a member for the HaH program.*

- As part of the InterQual® screening criteria used, the CCA member must meet all three conditions:
    - Agree to participate in the HaH program;
    - Have a home environment conducive to safe care; and
    - Be clinically stable for home management.

- Providers must submit an authorization request within 48 hours of the HaH admission using **Revenue Code 0161: Hospital at Home, R&B/Hospital at Home**.

If you have questions about the HaH program, please contact CCA Provider Services at 866-420-9332, 8:00 am to 6:00 pm, Monday through Friday.  Thank you for your continued collaboration as we work together to help the individuals we mutually serve live safely at home.

Sincerely,

The CCA Transitions of Care Department